

Privacy Policy

This document explains how Tranxiti Mobility Logistics Private Limited processes information about you, which is personally identifiable ("Your Information") when you use the TrackETA app or website www.tracketa.in.

If you have any queries about how we use Your Information or have a complaint, please contact us.

1. How we collect and use Your Information

We may collect and process the following data about you:

- your name, contact details, other registration or profile information and reporting information about your use of TrackETA;
- details required in order to collect any fees as relevant;
- rating information;
- where you choose to use TrackETA's social networking features, such information that you post or about you;
- school bus stop location data;
- cookies information as set out in section 5;
- other data that you choose to provide to us;
- if you contact us, we may keep a record of that correspondence;
- any other information provided by you pursuant to your use of TrackETA.

We use Your Information in the following ways:

- to provide the TrackETA services to you including processing any payments;
- your contact details may be used to notify you about changes to TrackETA or respond to any communication or request from you;
- to provide you with marketing communications where you have given your consent to such purpose;
- to monitor the use of TrackETA;
- to investigate any complaints or potential breaches of the service;
- relevant reports including aggregate information based on operation and financial performance (although please note that this information will always be aggregate, anonymous, statistical information and never identify you to any other parent).

2. Information which we may share with third parties

We never disclose parent / student / school information to anyone (except pursuant to a court order or otherwise where required by law).

We only disclose your Information as follows:

- if we (or a part of our business) are acquired by a third party, Your Information may be one of the transferred assets;
- if we are under a duty to disclose or share Your Information in order to comply with any legal obligation or in order to enforce or apply the Terms or User Terms as applicable and other agreements;
- to third parties for marketing purposes only where you have consented to this.
- You should take care when participating in any TrackETA social networking platforms since the information you choose to make available can be seen by other users in the selected group. We do not monitor the use of such features in the normal course of business although we reserve the right to do so at our discretion.
- Your Information may be transferred to, and stored at, a destination outside the Republic of India. It may also be processed by staff operating outside the Republic of India who work for us or for one of Our suppliers. We will ensure any data export is undertaken in accordance with relevant data protection laws and take all steps reasonably necessary to ensure that Your Information is treated securely and in accordance with this privacy policy.

3. How do we protect Your Information?

All information you provide to us is stored on our secure servers. Where we have given you (or where you have chosen) a password which enables you to access certain parts of the Service, you are responsible for keeping this password confidential. We ask you not to share a password with anyone.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect Your Information, we cannot guarantee the security of data transmitted to the Service; any transmission is at your own risk. Once we have received Your Information, we will use strict procedures and security features to try to prevent unauthorised access.

4. Access to Your Information and corrections

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of such information, please contact us. We may make a small charge for this. You may ask us to correct or remove information, you think is inaccurate by contacting us. We hope you will be happy with the way we handle your information but if not, you have the right to complain to us.

5. Cookies and other data storage devices

We do use certain cookies as part of our TrackETA services. The cookies used are session cookies for the purpose of enabling you to use the service (for example to enable you to complete a registration or access information). You can choose to disable cookies (through your browser settings) although you should be aware that this may prevent you from being able to use all parts of TrackETA. For more information on cookies and how to disable them see help section of your browser.

We may amend this privacy policy from time to time in order to reflect changes to the Service, including additional products or services offered by us. We will give you reasonable notice of any changes to the privacy policy. This privacy policy was last updated on 20 June 2015.